Recipients of Individual Awards
Experience and Thoughts

“ In response to public demand, my team embraced the challenge and used our best efforts at every stage from design to construction. ”

Mr Lau Wai Kit, Rick
Engineer/Building & Civil 8
Drainage Services Department

In response to the public’s demand for connecting Hung Hom to the To Kwa Wan promenade and converting the vehicular access of the To Kwa Wan Preliminary Treatment Works into a public space, my colleagues and I used our best efforts at every stage from design to construction.

Subsequent to multiple rounds of public consultation conducted by us, the project incorporated a lot of beautification and green elements, including zero irrigation system, wind energy, local vegetation and environmentally friendly building materials. We successfully transformed the promenade into a multi-purpose public space within the target time frame.

Lau discussed the reconstruction project with his team members.

All members used their best efforts to complete the project within the target time frame.

Incorporating a lot of beautification and green elements, the promenade has been transformed into a multi-purpose public space.

Appendix 2

> We deployed more patrolling staff, and formulated a solution and implemented the relevant measures through inter-departmental collaboration.

Ms Au Chung Kei
Assistant District Leisure Manager (Kwun Tong) 2
Leisure and Cultural Services Department

A member of the public complained about the sharp screeching noise caused by roller skaters at night when they braked abruptly. To handle the complaint, my team and I paid home visits to the residents, deployed more staff to patrol the roller skating rink, formulated a solution with reference to the advice of the Environmental Protection Department and the Hong Kong Police Force, and commissioned a consultant to install temporary acoustic screens to further block the noise from the rink.

We also enlisted the Kwun Tong District Office of the Home Affairs Department to help collect views in the neighbourhood on changing the opening hours of the roller skating rink, and successfully gained its support for the implementation of the relevant measures.

The complaint was related to the sharp screeching noise caused by roller skaters at night when they braked abruptly.

Au formulated a solution with reference to the advice of other departments.

Temporary acoustic screens were installed to block the noise.

Residents in the neighbourhood were consulted about changing the opening hours of the roller skating rink.